

**Standard System
Features:**

**User Friendly
Interface**

Runs on a Windows®
XP-Pro platform

**Built In Media
Library**

Assigns an ID to all
archived media

Remote Access

Playback anywhere via
LAN

**Remote Audio
Callback**

System will call you at
any phone

**Multi-Channel
Monitoring**

Play multiple calls at
the same time

Call Classification

Channels can be
customized by groups

**Quick Search
Features**

Save previous searches
for a convenient
reference tool

Intelligent Archiving

Based on the amount of
information to be
archived, load is
adjusted to alleviate
system stress

Alliance Recording Systems

ARS and you...an unbeatable Alliance!

Does your organization need to document critical voice communications?

Are you looking for a digital voice recording system with a package of standard features which are really designed around your needs?

Do you need a recording system that is both easy to use and cost-effective?

Alliance Recording Systems has your answer!



Why does your organization record?

Requests for Emergency Services? Financial Transactions?
Legal Compliance Issues? Dispute Resolution?

Regardless of the application, the Alliance Express and Alliance Enterprise systems help to simplify the process of recording, researching, and playing back critical voice interactions.

ALLIANCE EXPRESS

8 - 44 mixed recording channels
50,000+ hours on-line audio storage
DVD-RAM archive drive
Stand-alone or LAN-based

ALLIANCE ENTERPRISE

8 - 192 recording channels
100,000+ hours on-line audio storage
DVD-RAM archive drive
Stand-alone or LAN-based



Phone: 1.800.571.0911

Phone: 281.579.1600 Fax: 281.579.6570

Website: www.alliancerecordingsystems.com

Product Specifications:

System

- Total Call Recording environment
- Analog, Digital, & Mixed Audio Inputs
- Auto Starts upon power up
- Pre-packaged Media Library
- Event and User record keeping
- Customizable fields
- Built on Windows platform®
- Uses Borland Interbase®
- 2.5 GHz or more of processing power
- 1GB of system memory

Recording Parameters

- 8 – 192 input channels
- Hook Detect, Energy, or True Voice recording mode(s) (Analog)
- Speech, D-Channel, or Programmable Button(s) (Digital)
- 1:1, 2:1, 2.6:1, 4:1, or 5.3:1 compression rates

Storage

- From 50,000 to 360,000 hours of on-line storage*

Redundancy and Maintenance

- Redundant Power (optional)
- Hot Swappable Power and Hard Drive(s) (optional)
- RAID-1 & RAID-5 Disk Arrays (optional)

Security

- High and Low Statistics Channel Activity Alarms (standard)
- Mechanical Locking panels (standard on the Industrial Cases)
- Remote Request for Service
- E-Mail Alerts to Alarms

Administration

- Unlimited security levels, using definable privileges

Archive Parameters

- 9.4GB DVD Drive
- Media overwrite protection

Network

- 10/100MB Ethernet LAN ready
- Gigabit LAN capable
- SNTP Time Protocol with Daylight Savings

Physical Case Characteristics

- Tower: Width: 8.1 inches; Height: 20.6 inches; Depth: 18.6 inches Weight: 27.7 pounds (standard case)
- Industrial: – Width: 19 inches; Height: 12.1 inches; Depth: 19.7 inches Weight: 77 pounds
- Rack Mount – Width: 19 inches; Height: 7 inches; Depth: 23 inches Weight: 52 pounds
- Desktop: Width: 16.93 inches; Height: 6.10 inches; Depth: 16.54 inches Weight: 20.68 pounds

Search Parameters

- Time/Date of Call
- Channel Name
- Channel Number
- Channel Group
- DTMF (switch dependant)
- Duration
- Comment
- Locked Calls
- Phone Number (switch dependant)
- Direction (switch dependant)
- Agent Name in Free Seating

Remote Capabilities

- Research & replay previously recorded audio
- Playback via LAN or phone extension
- Monitor the status of system hardware and software
- Remote Maintenance via LAN or Modem

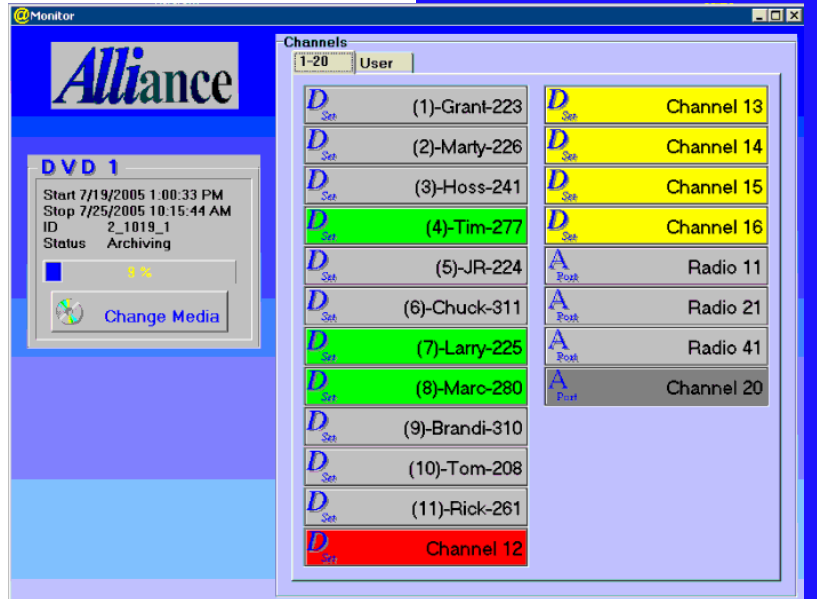
Output

- Playback via speaker, phone or LAN
- AGC playback
- Save files down to a .wav format for portability

Software Options

- Remote Client
- Last Call
- Advanced Triggering for Digital Sets
- Time Synchronization (SNTP)
- Multi-Site Remote
- Free Seating Without CTI

NEW –Reports package built in!



From This...



To this...



*Represents this total at maximum compression rate
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